



Gas Safety

Beechdale Community Housing Association

BCHA is directly controlled by its tenants

Gas Safety

Every year some 30 people die from carbon monoxide poisoning caused by gas appliances and flues that have not been properly maintained.

You can't see it. You can't taste it. You can't even smell it but carbon monoxide can kill without warning in just a few hours. You and your family are particularly vulnerable when you are asleep.

We employ fully qualified CORGI registered Gas Engineering Contractor to carry out annual gas servicing to our appliances and systems in your homes.

The work of the contractor is externally checked for quality and that the required standard is maintained.

Gas appliance repairs

Our contractor handles repairs to central heating systems, boilers and gas fires.

You should report gas repairs needed to our owned appliances by phone on **01922 648252** or by reporting it in person to the main office on Stephenson Avenue.

Gas Safety

Gas Servicing - Better Safe than sorry

Faulty appliances can cause explosions and can also give off poisonous carbon monoxide fumes. These fumes can kill you and your family.

We have a legal duty to make sure all of our gas appliances are checked every year by properly qualified engineers.

You have a legal duty to allow our contractor access to carry out these annual checks. If you do not allow access, we will have to go to court in order to gain entry.

Our contractor will notify you of the day they will be calling to undertake the safety check. If this date is inconvenient you need to rearrange by contacting our contractor.

The engineer will call round at the arranged time to do the work. If you are not in, a letter will be left telling you that they will return the next day. Again if this date is inconvenient you must contact our them to rearrange the appointment. Our contractors are flexible and will usually be able to attend at a reasonable time.

If the engineer cannot get access we will send a letter explaining why it is important that the safety check is carried out. You must make contact with our staff in order to arrange an appointment.

Gas Safety

Final Notice

If we still hear nothing we will issue a final warning letter telling you that legal action will commence in seven days if no contact is forthcoming and an appointment arranged.

Gas Leaks

If you think there is a gas leak in your home (or nearby) you must contact **TRANSCO** at once on **0800 111 999**

In the meantime:

- Turn the gas off at the meter
- Disconnect your door bell
- Open windows and doors to let the gas out.
- Extinguish any naked flames
- Do not turn any electrical switches or sockets on or off

Gas Safety

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Gas is a safe fuel if used correctly and treated with respect.

You are asked to:

- Co-operate with the annual gas safety check.
- Report any problem with gas appliances to us.
- Report any gas leaks to **TRANSCO**
- Always get second hand gas appliances checked before buying
- Get written permission from us first if you wish to install new appliances or replace any existing gas appliance. This forms part of your tenancy conditions.
- Not block any ventilation to gas appliances.
- Not block gas flues or chimneys taking away any poisonous fumes from gas appliances.
- Not to carry out any DIY work to repair gas appliances – leave it to the experts. Apart from being dangerous you could be breaking the law

Danger

**Fires and Carbon
Monoxide Kill**

**Please make sure your
annual gas safety check
takes place**

If you require any help in understanding this information or you need an interpreter to read it to you please ask someone to contact at BCHA on your behalf.

If you require this information in

LARGE PRINT or audio tape

please contact BCHA in

01922 648252



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